

# 8.6 Tips & troubleshooting

- **"I can't downgrade"**: your current usage exceeds the target plan's limits. Reduce the over-limit resources (stores/team/services/spaces) and try again — the downgrade review (8.3) tells you exactly what to reduce.
- **Admin-assigned plan above the limit**: you keep what you have (grandfathered), but can't create more until you're under it.

“ ? **Scenario**: you opened a 2nd store and need multi-store ? **upgrade to Business** (up to 5 stores). If it's seasonal, you can go back to **Free/Pro** later (respecting the limits).

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Next: [Statistics](#).

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