

7.5 Tips & troubleshooting

- **"The Stripe button is disabled"**: the current plan doesn't include online payments (chapter 8), the Stripe account isn't **Active** yet, or the store's payments are off.
- **Incomplete onboarding**: Stripe may ask for extra documents/details; finish the process until the account is **Active**.

“ ? **Scenario (padel)**: require **payment to confirm** (RequirePayment) for weekend courts, to cut no-shows; set the amount = the space price.

Next: [Plans & billing](#).

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