

7.4 Refunds and statuses

- The payment is recorded in the appointment **Details** (amount, currency, date).
- The appointment stays **Awaiting payment** until Stripe confirms; only then it becomes **Confirmed**. If the customer abandons checkout, the booking stays incomplete (it doesn't hold the slot for good).
- Refunds are handled in your **Stripe** account (funds go straight to you).

Revision #1

Created 2026-06-23 22:33:37 UTC by Admin

Updated 2026-06-23 22:33:37 UTC by Admin