

6.2 Reminders and confirm-by-link

- Set the **lead time** for reminders (hours before the appointment).
- Every message includes a `/c/{token}` link where the customer can **confirm or cancel** themselves.
- An SMS reminder can be automatically **skipped** if the appointment is already confirmed.

Revision #1

Created 2026-06-23 22:33:33 UTC by Admin

Updated 2026-06-23 22:33:34 UTC by Admin