

14.2 Clinic / Practice (Per professional)

Goal: appointments with professionals and different durations per specialty.

1. **Type:** Per professional. **Slot:** 30 min. (2.2)
2. **Hours:** Mon–Fri `09:00–12:00` + `14:00–18:00`; Sat `09:00–13:00`. (2.3)
3. **Services:** Consultation (30 min), Physiotherapy (45 min), Nutrition (30 min), Psychology (50 min). (2.5)
4. **Staff:** each professional with **their** services (scope *Selected*). (2.7)
5. **Payments (optional):** require payment to confirm first consultations. (7)
6. **Messages:** email reminder 24 h before + SMS 2 h before to cut no-shows. (6)

“ ? Use **Special hours** (2.4) for holidays and training/absence days.

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